

DMHC CPRA Request 2023-0047
Expedited Mental Health and Medical IMR Data
January 1, 2016 through December 31, 2022

Expedited IMRs							
Year	Request 2(a) DMHC Received to IMR Qualified (in days)	Request 3(a) Completed Application to IMR Qualified (in days)	Request 4(a) Completed Application to Enrollee Notification of IMR Qualified (in days)	Request 5(a) IMR Qualification to MAXIMUS Assignment (in days)	Request 6(a) MAXIMUS Assignment to DMHC Receipt of MAXIMUS Determination (in days)	Request 7(a) DMHC Receipt of Determination to Enrollee Notification of MAXIMUS Determination (in days)	Request 8(a) Completed Application to Enrollee Notification of MAXIMUS Determination (in days)
2016	9.6	1.4	1.4	0.0	6.1	1.8	8.6
2017	10.3	2.1	2.1	0.0	4.8	1.6	8.4
2018	8.9	0.5	2.9	2.4	6.2	1.9	11.0
2019	9.7	1.9	1.9	0.1	5.5	1.6	9.0
2020	11.8	2.8	2.8	0.0	6.5	1.4	10.7
2021	13.6	2.3	2.4	0.0	7.2	1.5	11.1
2022	11.4	2.2	2.3	0.0	7.4	1.5	11.1

Expedited Mental Health IMRs							
Year	Request 2(c) DMHC Received to IMR Qualified (in days)	Request 3(c) Completed Application to IMR Qualified (in days)	Request 4(c) Completed Application to Enrollee Notification of IMR Qualified (in days)	Request 5(c) IMR Qualification to MAXIMUS Assignment (in days)	Request 6(c) MAXIMUS Assignment to DMHC Receipt of MAXIMUS Determination (in days)	Request 7(c) DMHC Receipt of Determination to Enrollee Notification of MAXIMUS Determination (in days)	Request 8(c) Completed Application to Enrollee Notification of MAXIMUS Determination (in days)
2016	10.7	1.6	1.6	0.0	7.1	1.9	9.8
2017	10.8	1.8	1.8	0.0	4.9	1.6	8.4
2018	9.6	1.0	2.9	1.9	6.5	2.0	11.4
2019	10.5	2.1	2.3	0.1	5.9	1.7	9.7
2020	11.7	2.1	2.1	0.0	8.0	1.4	11.5
2021	12.2	2.2	2.3	0.0	8.6	1.5	12.3
2022	15.3	1.9	1.8	0.0	7.3	1.4	10.6

Expedited Medical IMRs							
Year	Request 2(e) DMHC Received to IMR Qualified (in days)	Request 3(e) Completed Application to IMR Qualified (in days)	Request 4(e) Completed Application to Enrollee Notification of IMR Qualified (in days)	Request 5(e) IMR Qualification to MAXIMUS Assignment (in days)	Request 6(e) MAXIMUS Assignment to DMHC Receipt of MAXIMUS Determination (in days)	Request 7(e) DMHC Receipt of Determination to Enrollee Notification of MAXIMUS Determination (in days)	Request 8(e) Completed Application to Enrollee Notification of MAXIMUS Determination (in days)
2016	9.3	1.3	1.4	0.0	5.8	1.7	8.3
2017	10.1	2.2	2.2	0.0	4.7	1.5	8.4
2018	8.7	0.4	2.9	2.6	6.2	1.8	10.9
2019	9.5	1.8	1.8	0.1	5.4	1.6	8.8
2020	11.8	3.0	2.9	0.0	6.0	1.4	10.5
2021	14.0	2.4	2.4	0.0	6.8	1.5	10.7
2022	10.4	2.3	2.4	0.0	7.4	1.5	11.2